

Quick Reference Guide

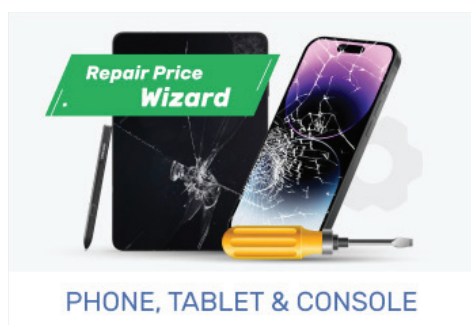
www.psapartsportal.com.au

PSA Portal

The homepage is password protected Login with Password: **harvey358**

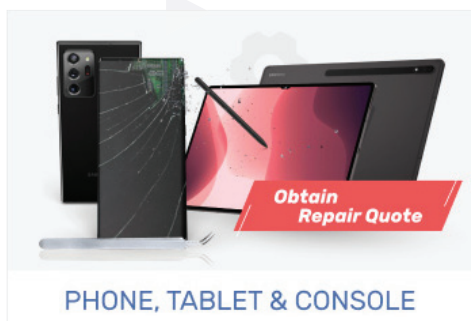
Step 1: Repair Price and POS Code

Use the Repair Price Wizard to instantly access Customer Retail Prices, Store Purchase Prices, and related POS codes for parts and mail-in repairs across thousands of devices



Step 2: Obtain Repair Quote

You only need to use the quote form to obtain price and POS code if your device, part, or repair type isn't listed in Step 1. Click on the icon and fill in the quote form. You will receive a quote via e-mail within a few hours.



Step 3: Create Mail-in Repair Ticket

To Mail-In a repair to PSA you need to create a PSA Repair Ticket. You need to log-in using your store's **username & password**.
Contact PSA if you do not know yours.

Username	
Password	



Where ever you see this icon on the portal click to watch a short 1-2 minute instructional video.



For assistance, please use web-chat
call 03 94289024 or email
repairs@psapartsportal.com.au

